

ZABZUGU DISTRICT ASSEMBLY

PUBLIC RELATION AND COMPLAINTS COMMITTEE

QTR	COMPLAINT	ACTION TAKEN	ACHIEVED RESULTS
1 ST QTR	<ol style="list-style-type: none"> 1. A complaint was made against shoddy works by contractors in the district. 2. A complaint was made against the lack of vehicle for DPCU monitoring exercise 3. A complaint was made against the absenteeism of the assembly staff 4. A complaint was made against the delay in providing ID cards for honorable members 5. A complaint was made against the lack of office accommodation for the presiding member 6. A complaint was made against management poor attitude of visiting communities in the district to ascertained the real challenges of the people 7. A complaint was made against the non-rotational of the farmer's day celebration in the district 	<ol style="list-style-type: none"> 1. Committees were formed in various communities where projects were on-going to assist participatory monitoring 2. Processes on-going to get DPCU a vehicle 3. The DCE had a management meeting with staff and attendance register was introduced. 4. Management said the pictures of the assembly members were forward to NALAG and payment made. 5. Assembly working on PM office accommodation 6. DPCU were putting measures in place to visit communities to get data for action plans. 7. Farmers Day celebration to be rotated among the communities 	<ol style="list-style-type: none"> 1. Quality of has been achieved in the district. 2. Not yet procured 3. Staff punctuality achieved 4. Hon. members received their cards. 5. Presiding Members office accommodation provided 6. Communities were visited by DPCU and DCE 7. Farmers Day celebration is now on rotation

<p>2ND QTR</p>	<ol style="list-style-type: none"> 1. A complaint was made against the assembly not having a district map 2. A complaint was made against the conflicting boundary issues between other districts 3. A complaint was made against the usage of official motor bikes by some community members 4. A complaint was brought against the poor light system in the district hospital 	<ol style="list-style-type: none"> 1. Management was working on the district map 2. The district was in talks with electoral commission. 3. Motors of the assembly labelled 4. Procurement processes on-going 	<ol style="list-style-type: none"> 1. District map procured 2. Boundaries clearly identified 3. All official motors bikes assigned to officials of the assembly 4. Streetlights procured for the Zabzugu district hospital
<p>3RD QTR</p>	<ol style="list-style-type: none"> 1. A complaint was made against the staff of the assembly staff absenting them self from work. 2. A complaint was made about the inability of DPCU to do proper project monitoring. 	<ol style="list-style-type: none"> 1. Re-introduction of attendance register 2. Processes on-going 	<ol style="list-style-type: none"> 1. Punctuality improved on 2. Not yet procured a 4X4 pick up for monitoring